# Summary of Terms

**FIRST DIGITAL NextGen MASTERCARD® Credit Card**

Please keep this Summary of Terms for your records. The FIRST DIGITAL NextGen MasterCard® credit card and account (“Card” and “Account”) are offered by Synovus Bank, Columbus, Georgia. “We”, “us” and “our” means Synovus Bank and its successors and assigns. The program is not available in NY or WI.

## Interest Rates and Interest Charges

<table>
<thead>
<tr>
<th>Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Percentage Rate (APR) for Purchases</td>
<td>35.99%</td>
</tr>
<tr>
<td>APR for Cash Advances</td>
<td>35.99%</td>
</tr>
<tr>
<td>How to Avoid Paying Interest on Purchases</td>
<td>Your due date is at least 21 days after the close of each billing cycle. We will not charge you any Interest on purchases if you pay your entire balance by the due date each month.</td>
</tr>
<tr>
<td>Minimum Interest Charge</td>
<td>If you are charged Interest, the charge will be no less than $0.50.</td>
</tr>
</tbody>
</table>

## Fees

### Set Up and Maintenance Fees

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Fee</td>
<td>Up to $95.00 (one-time fee).</td>
</tr>
<tr>
<td>Annual Fee</td>
<td>$75.00 for first year After that, $48.00 annually.</td>
</tr>
<tr>
<td>Monthly Servicing Fee</td>
<td>None for first year (introductory) After that, $75.00 annually ($6.25 per month).</td>
</tr>
<tr>
<td>Additional Card Fee</td>
<td>$29.00 annually (if applicable).</td>
</tr>
</tbody>
</table>

### Transaction Fees

- **Cash Advance**: Either $10, or 3% of the amount of the Cash Advance, whichever is greater.

### Penalty Fees

- **Late Payment**: Up to $39.00 ($40.00 effective January 1, 2020)
- **Returned Payment**: Up to $39.00 ($40.00 effective January 1, 2020)

For Credit Card Tips from the Consumer Financial Protection Bureau

To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at [http://www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore)
How We Will Calculate Your Balance: We use a method called “Daily balance method (including current transactions).” See your cardholder agreement for more details.

Billing Rights: Information on your rights to dispute transactions and how to exercise those rights is included in the cardholder agreement and on the back of your monthly billing statement.

Additional Information Regarding Program Fee

We may require a one-time up front Program Fee to be paid in full before your Account is opened. In those instances, your Account will not be opened, and you may not activate or begin using your Card, until we have received and processed your payment of the Program Fee. Refer to the Section entitled “Refund Disclosure” for additional information.

Additional Information Regarding Interest Charges and Other Fees

Your Account is subject to the following Interest Charges and Fees, each of which will be charged to your Account as a Purchase for the purpose of calculating Interest Charges:

Interest Charges:

Paying Interest Charges. You agree to pay us Interest Charges on your Account as described herein. Subject to any grace period for new Purchases as described in the next section, Interest Charges will be imposed beginning the date a Purchase or Cash Advance is posted to your Account and will continue to accrue until payment is posted.

How to Avoid Paying Interest Charges on New Purchases (Grace Period). If you paid the New Balance on your prior monthly billing statement, and this payment has posted by the due date shown on that billing statement, we will not impose any Interest Charges on new Purchases, or any portion of a new Purchase, paid by the due date on your current monthly billing statement (which will be at least 21 days from the billing cycle closing date). New Purchases are Purchases that first appear on your current billing statement. Cash Advances are subject to Interest Charges from the date the transaction is posted to your Account. Unlike Purchases, this means there is no time in which you can pay the balance of Cash Advances in order to completely avoid Interest Charges on Cash Advances.

How We Compute the Daily Periodic Rate. The applicable Daily Periodic Rate will be equal to 1/365 of the applicable APR.

The accompanying Summary of Terms shows the Daily Periodic Rate and corresponding APR determined under the above formula, as of the date specified in the Summary of Terms.

How We Calculate Interest Charges — Daily Balance Method (Including Current Transactions). Interest Charges on Purchases are calculated by applying the daily periodic rate to the average daily balance of Purchases (including new Purchases) for each billing cycle. To calculate the average daily balance of Purchases, we take the beginning balance of Purchases each day, add any new Purchases (including Interest Charges and other Fees and charges), and subtract any applicable payments and credits. This gives us the daily balance. We add up all the daily balances for the billing cycle and divide by the number of days in the billing cycle to determine the average daily balance of Purchases. Interest Charges on Cash Advances are calculated by applying the daily periodic rate to the average daily balance of Cash Advances (including new Cash Advances). To get the average daily balance of Cash Advances, we use the same calculation method that we use for Purchases.

Minimum Interest Charge. In any month in which an Interest Charge is due, if that Interest Charge is less than $0.50, we may charge you a minimum Interest Charge of $0.50.

Fees:

Annual Fee. Your Account will be assessed an Annual Fee as specified in the accompanying Summary of Terms after your Account is opened and annually thereafter, whether or not you use your Account. The Annual Fee is non-refundable except as provided in Section below entitled “Refund Disclosure”. Your payment of the Annual Fee does not affect our right to close your Account. The Annual Fee will not be billed to your Account after your Account is closed.

Monthly Servicing Fee. Your Account will not be charged a Monthly Servicing Fee for the first year (introductory) following Account opening. Each month thereafter, your Account will be charged a Monthly Servicing Fee as specified in the accompanying Summary of Terms. This fee will be billed until your Account is closed and no balance is owed.

Cash Advance Fee. In addition to the periodic Interest Charge we assess on Cash Advances, each time you obtain a Cash Advance, we will impose a transaction fee as specified in the accompanying Summary of Terms, and such fee is included in your daily balance for Cash Advances for the purpose of calculating interest. The Cash Advance Fee is a Finance Charge.

Late Payment Fee. If we do not receive payment from you in at least the amount of your Total Minimum Payment Due by the due date shown on your monthly billing statement, you will be charged a Late Payment Fee. The fee will be the lesser of (a) $28.00 [$29.00 effective January 1, 2020] if you did not incur a Late Payment Fee during any of the prior six billing periods; otherwise $39.00 [$40.00 effective January 1, 2020], or (b) your past due Total Minimum Payment Due amount. We may also refer to this Late Payment Fee as the “late fee” or “late charge”.

Returned Payment Fee. If any check or other item (including an electronic funds transfer or telephone authorized draft) tendered in payment of the amount due on your Account is returned unpaid for any reason, you will be charged a Returned Payment Fee. The fee will be the lesser of (a) $28.00 [$29.00 effective January 1, 2020] if you did not incur a Returned Payment Fee during any of the prior six billing periods; otherwise $39.00 [$40.00 effective January 1, 2020], or (b) your past due Total Minimum Payment Due amount.

Additional Card Fee. If you authorize us to issue an additional Card for your Account, an Additional Card Fee of $29.00 will be imposed annually for each additional Card. This fee will be assessed at the time you request each Additional Card and annually thereafter following each anniversary date of your Account opening, whether or not the additional Card is used. The Additional Card Fee is non-refundable except as provided in Section below entitled “Refund Disclosure”. The Additional Card Fee will be pro-rated the first year based on when the additional Card is issued.

Credit Limit Increase Fee: Each time your Account is approved for a credit limit increase, a Credit Limit Increase Fee of 25% is imposed. For example: if approved for a $100 credit limit increase, a $25.00 Credit Limit Increase Fee will be assessed, which will reduce the initial availability of the increase in your credit limit from $100.00 to $75.00. This fee is automatically assessed to your account upon approval of your credit limit increase. This fee is a Finance Charge.

Express Delivery Fee. We impose a $35.00 fee for the express delivery of your Card.

Copying Fee. If you request duplicates of any monthly billing statement or other document, a copying charge of $3.00 per page may be imposed, unless the request is made in connection with a bona fide billing error dispute.

Expedited Telephone Payment Fee. We may make available at our customer service number an expedited telephone payment service involving assistance by one of our associates or agents. We will charge a $10.00 Expedited Telephone Payment Fee for each expedited payment authorized by telephone in this way.

How to Calculate the Average Daily Balance of Purchases, or any portion of a new Purchase, paid by the due date on your current monthly billing statement.
This cardholder agreement, as amended from time to time ("Agreement"), contains the terms and conditions under which Synovus Bank has agreed to establish a Mastercard® credit card Account ("Account") for you. This Agreement contains our most current terms and supersedes any prior terms you may have received from us. Please thoroughly read this Agreement, including the following additional documents, which are part of this Agreement and incorporated herein by reference: (i) the accompanying Summary of Credit Terms; (ii) the Card member agreement with your Card(s) when we opened your Account ("Card Member"), (iii) your most recent cardholder statement (existing Accounts only), and (iv) any notification of changes to your Account (existing Accounts only). Please save this Agreement for your future reference.

Acceptance of Agreement. Use of the Card or Account by you or an Authorized User shall constitute your agreement to the terms and conditions of this Agreement. Whenever stated in this Agreement that we may take certain described action, this permits us to do so at our sole discretion.

Effective Date of Agreement. Unless you are a resident of the State of New York, this Agreement is effective upon the earlier of (1) the first Purchase or Cash Advance on your Account, and (2) the expiration of 30 days from the date we deliver this Agreement to you if you do not provide us written notice of your desire to cancel within this 30 days. If you are a resident of the State of New York, this Agreement is not effective until the first Purchase made or Cash Advance taken on your Account. In all cases, if any fees are required to be paid prior to opening your Account, this Agreement will not be effective and your Account will not be opened until such fees are paid in full. You are not obligated to pay any fees or Interest Charges (other than any fees required to open your Account) until this Agreement becomes effective.

USA Patriot Act. To help the government fight the funding of terrorism and money laundering activity, Federal law requires all financial institutions to obtain, verify and record information that identifies each person who opens an Account. What this means to you: When you open an Account we will ask you for your name, address, social security number, date of birth and other information that will allow us to identify you. After your Account is opened, we may again ask to see identifying documents at any time if we deem it necessary to verify your identity or transactions on your Account, and may also request such information regarding any Authorized User. If we ask for specific identifying documents, we will have the right to immediately close or suspend your Account if those specific documents are not provided.

Defined Terms

- **You** and your mean each person who applied for the Account.
- **"we, "us, " our** means Synovus Bank, Columbus, Georgia, and our agents, authorized representatives, successors, and assignees or other holders of this Agreement or your Account.
- **"Authorized User"** means each person to whom we issue a Card at your request or who uses a Card or your Account with your consent.
- **"Card"** means any Mastercard® credit card issued in connection with your Account, including all renewals and substitutions. It also means any other access device for your Account we give you that allows you to obtain credit, including any Account number.
- **"Cash Advance"** means each of the following transactions: (a) a transaction drawing upon your Account using your Card and PIN (described below) at an ATM that bears the Mastercard® logo; (b) a transaction at any participating Mastercard® financial institution drawing upon your Account; (c) an electronic or other transfer of funds initiated by us, at your request (i.e., we sign the check as the drawer), drawing upon your Account; (d) use of a check provided by us (i.e., you sign the check as the drawer) drawing upon your Account; (e) a transaction and the fees associated with using your Card to purchase cash equivalents, including wire transfers, money orders, and travelers’ checks; and (f) any other method of obtaining a cash loan.
- **"Fee"** means charges imposed on your Account as described in this Agreement that are not based on an Annual Percentage Rate.
- **"Interest Charges"** means any charges to your Account based on the application of an Annual Percentage Rate.
- **"New Balance"** means the outstanding balance of your Account at the end of any billing cycle.
- **"Purchase"** includes a transaction using your Card to purchase or lease goods or services from one who honors the Card; (b) any other Account related Fees; and (c) any other transaction that is not otherwise a Cash Advance.
- **Permitted Uses**. You may use your Card and your Account to make Purchases wherever your Card is accepted, provided your Account is in good standing and you have available credit. Each time you use your Card, either for a Purchase or a Cash Advance, you are required to present evidence of the transaction, such as your Card or the Card Member.
- **Prohibited Uses**. You may not use your Card outside the United States, or to make a charge in a foreign currency. The Card may not be used for any illegal transactions. The Card may not be used for on-line gambling transactions or at an automated fuel pump. You further acknowledge that your Card will be for personal use and may not be used for business purposes. If you use, or allow someone else to use, your Card for any prohibited purpose, you will be responsible for such use and may be required to reimburse us for all amounts or expenses we pay as a result of such use.
- **"Rate"** means the outstanding balance of your Account at the end of any billing cycle.
- **"Transaction"** means each use of your Card or the use of your Account.
- **"Total Payment Due"** means your outstanding balance at the end of your current billing cycle.
- **"Transaction Date"** means the latest of (a) the date of your Card purchase, (b) the date on which your Card purchase is entered into your account, or (c) the date that your Card purchase is made.
- **"Transaction Information"** means the date, amount, location, and other details of each transaction that we process on your Account.
- **"Transaction Notice"** means a written notice of each transaction or statement of account.
- **"Transaction Notice"** means a written notice of each transaction or statement of account.

Using Your Card

Permitted Uses. You may use your Card and your Account to make Purchases wherever your Card is accepted, provided your Account is in good standing and you have available credit. Each time you use your Card, either for a Purchase or a Cash Advance, you are required to present evidence of the transaction, such as your Card or the Card Member.

Prohibited Uses. You may not use your Card outside the United States, or to make a charge in a foreign currency. The Card may not be used for any illegal transactions. The Card may not be used for on-line gambling transactions or at an automated fuel pump. You further acknowledge that your Card will be for personal use and may not be used for business purposes. If you use, or allow someone else to use, your Card for any prohibited purpose, you will be responsible for such use and may be required to reimburse us for all amounts or expenses we pay as a result of such use.

Card. You agree to sign the back of the Card issued to you in connection with your Account immediately upon receipt. The Card is valid during the dates provided on the front. The Card is our property, and you will return it to us or destroy it if we ask.

PIN. Upon your request, you may be assigned a personal identification number ("PIN"). With a PIN, you may use your Card to obtain Cash Advances from an ATM. You should keep your PIN secure and not write it down, give it to anyone, or keep it with your Card. If you lose your Card or believe that someone has gained unauthorized access to your PIN, you must contact us immediately. You may request or change your PIN by calling us at (844) 358-0074 or visiting us online at www.firstdigitalcard.com.

Credit Limit. Your credit limit is the maximum amount of credit we have approved for your Account. Your credit limit will be disclosed to you when your Card is issued and will also appear on your monthly billing statement. You agree not to make any Purchase or obtain any Cash Advance that would cause the unpaid balance of your Account to exceed your credit limit. The total of your unpaid Cash Advances may not exceed one-half of your credit limit. You agree that we may change your credit limit at any time without affecting your obligation to pay the amounts you owe under this Agreement. At our sole discretion, we may honor Purchases or Cash Advances in excess of your credit limit without raising your credit limit. If we do, we may require you to pay us...
any amount over your credit limit immediately. If we have previously allowed your balance to exceed your credit limit, it does not mean that we will permit your balance to exceed your credit limit again. See the next section with respect to credit limit increases.

Credit Limit Increases. Credit limit increases may be granted after your Account has been open for at least twelve (12) months, has not been past due for the prior six (6) billing cycles and is not over limit. We reserve the right to decline your request for a credit limit increase at our discretion.

Lost or Stolen Card; Liability for Unauthorized Use. You will take reasonable steps to prevent the unauthorized use of your Card and Account. If your Card is lost or stolen, or you think someone used your Account without your permission, tell us immediately by notifying us by phone at 1-844-358-0074 or in writing at First Digital Card, PO Box 85660, Sioux Falls, SD 57118. You may be liable for the unauthorized use of your Card. In New York, you will not be liable for unauthorized use of the Card that occurs prior to the effective date of this Agreement. You will not be liable for unauthorized use that occurs after you notify us, orally or in writing, of the loss or theft of your Card. In any case of unauthorized use, you will not be liable for any amount over your credit limit. We will not be liable if the loss or theft is your fault or if you do not follow the procedures we provide in our investigation of the unauthorized use and provide any information we deem necessary to our investigation. We will send you a new Card with a new account number to replace the Card that was lost or stolen. Although you will be issued a new account number, you will not be considered to have opened a new account, and any existing balance will be transferred to the replacement account. Please see “Your Billing Rights” section below for more details.

Declines and Authorizations. You agree that we shall have no liability if any merchant or bank refuses to honor your Card or Account number, if an ATM or other device fails to properly operate, or if services are unavailable due to circumstances beyond our control (such as system failures, fires, floods, natural disasters, or other unpredictable events). Some transactions on your Account will require prior approval. These prior approvals are called “authorizations”. We may limit the number of authorizations we will give your Account during any certain period of time (day, weekend, week) and we may deny an authorization if we suspect that your Account is being used without your permission. If our authorization system is not working fully, we may be unable to give an authorization even though the transaction would not exceed your credit limit. For security reasons, we cannot explain the details of how the authorization system works. You agree that we will not be liable for failing to give an authorization. We are not obligated to honor every transaction, even if you have available credit. We may decline a transaction on your Account at our discretion for any reason including the following: because of operational considerations, because your Account is in default, or if we suspect fraudulent or unlawful activity. We are not responsible for any losses if a transaction on your Account is declined for any reason, including any loss of use or inconvenience. If we have previously allowed your balance to exceed your credit limit, it does not mean that we will permit your balance to exceed your credit limit again. See the next section with respect to credit limit increases.

Credit Limit Increases. Credit limit increases may be granted after your Account has been open for at least twelve (12) months, has not been past due for the prior six (6) billing cycles and is not over limit. We reserve the right to decline your request for a credit limit increase at our discretion.

Authorized Users. If another person is given access to your Account with your express or implied permission, notwithstanding the provision above, that person is an Authorized User, even if we did not issue an additional Card in the Authorized User’s name. At your request, and if we agree, we may issue an additional Card in the name of an Authorized User with your Account number. You will be responsible for all charges, Cash Advances, Interest Charges, Purchases and Fees incurred by any Authorized User and any amounts over your credit limit. Your credit limit increase may be granted after your Account has been open for at least twelve (12) months, has not been past due for the prior six (6) billing cycles and is not over limit. We reserve the right to decline your request for a credit limit increase at our discretion.

Removing an Authorized User. If you want to remove an Authorized User from the Account, you must contact us as provided on your most recent monthly billing statement and request their removal. We will have a reasonable amount of time after your request to process your request. You also must immediately destroy all Cards in their possession. During this time, you will still be responsible for all amounts they charge to the Account. You will be responsible even if these amounts do not appear on the Account until later. An Authorized User may remove themselves from the Account upon request. We may close your existing Account number and issue a new Account number.

Transactions Made in Foreign Currencies. Although charges outside the United States or in a foreign currency are not allowed, if you make a charge in a foreign currency, the exchange rate for the transaction will be either (a) a rate selected by Mastercard from the range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the rate Mastercard itself receives, or (b) the government mandated rate in effect for the applicable central processing date.

Other Services. You understand that from time to time we may partner with third parties to offer you additional features, services and enhancements, including, but not limited to, credit protection, credit life, disability or unemployment insurance, common carrier travel insurance, credit card registration for lost or stolen credit cards, emergency cash service, credit card charge service, and other travel related services. You understand that we are not liable for these features, services, and enhancements, and they are the sole responsibility of the third parties. You agree to hold us harmless from any claims, actions, or damages resulting from your use of any of these features, enhancements, or services, when permitted by applicable law. If you elect any of the foregoing, you authorize us to charge the premium or fee to the Account as a Purchase.

Payments

Your Promise to Pay. You promise to pay to us the full amount of all Purchases and Cash Advances conducted (including amounts advanced to any Authorized User) using your Account, plus all Fees and Interest Charges assessed on those amounts, and all other charges, costs, and fees which you incur under the terms of this Agreement.

Total Minimum Payment Due. You may pay any or all of the amounts you owe at any time without penalty, but you must pay at least the Total Minimum Payment Due each month on or before the due date in order to maintain your credit privileges. The “Total Minimum Payment Due” is comprised of the Monthly Payment plus any amount past due and any balance in excess of your Credit Limit, as reflected on the monthly billing statement. If the New Balance shown on your statement is $40.00 or less, the “Monthly Payment” is the New Balance. If the New Balance exceeds $40.00, the Monthly Payment is the greater of (a) five percent (5%) of your New Balance at the end of the billing cycle (rounded up to the nearest dollar) or (b) $40.00. The Total Minimum Payment Due is due by the due date shown on your monthly billing statement (the due date will be at least twenty-one (21) days from the billing cycle closing date) and payment must be made as indicated on the monthly billing statement. Merchandise refunds, Fee or Interest Charge reversals or other credits to your Account will be applied towards your outstanding balance, but will not be treated as payments for purposes of satisfying your obligation to make the next Total Minimum Payment Due.

Payment Instructions. Payments received in Proper Form before 5:00 pm Eastern Time on a business day will post to your Account that day. Payments received after 5:00 pm Eastern Time on a business day and payments made on a Saturday, Sunday, or bank holiday will post to your Account the following business day. Payments are not accepted at Synovus Bank locations. We may, in our discretion, accept payments not received in Proper Form, but crediting of such payments may be delayed. Delayed crediting may cause you to incur a Late Payment Fee and additional Interest Charges. “Proper Form” means that a payment sent by mail or courier follows these guidelines:

• Payments must be sent to the address on the payment coupon of your monthly billing statement.
• Payments must be made by personal check, money order, cashier’s check, or guaranteed funds (described below) in U.S. dollars payable as indicated on your monthly billing statement.
• All checks or negotiable instruments must be drawn on a U.S. financial institution and contain proper signatures and consistent numeric and written amounts.
• Payments must not be in the form of cash or third-party checks.
• The payment coupon from your monthly billing statement should be included with your payment. If your payment coupon is not included, your name and account number must be printed legibly on your check or negotiable instrument.
Payments not made in guaranteed funds may not create available credit for up to fourteen (14) days to allow the payment to clear or even longer if circumstances warrant an additional hold, or if we deem ourselves at risk for any reason. Guaranteed funds which are accepted include payments in the form of bank or postal money orders and bank cashiers checks. This list may change. Please call customer service for a current list of payments accepted as guaranteed funds. Third party payments are subject to review and may not immediately create available credit. At our discretion, we may accept late or partial payments, as well as payments that are marked “paid in full” or other restrictive endorsements, without losing any of our rights under this Agreement. You agree that we need not examine any payment check to confirm that it is not postdated, and that we may deposit any postdated check up to six (6) months of the date we receive it. Satisfaction of a debt for less than the full amount due or imposition of any other term or condition on us requires a written agreement, signed by an authorized Bank representative. All written communications concerning disputed amounts, including a check or other payment instrument that (a) indicates that the payment constitutes “payment in full” or is otherwise tendered as full satisfaction of a disputed amount or (b) is tendered with other conditions or limitations, must be marked or delivered to us at the address for billing inquiries shown on your most recent monthly billing statement, not at the payment address. You waive presentation for payment, protest, notice of non-payment and of protest, and agree to any extensions of time of payment and partial payment before, at, or after maturity. You may at any time pay more than your minimum payment or pay off your entire balance in full without any additional charge for prepayment. No matter how large your payment is in one billing cycle, you will need to make a payment in the following cycle if you have a remaining outstanding balance. You are not authorized to use your available credit to make a payment on your Account and we may refuse such payments in our sole discretion. We may resubmit and electronically collect returned payments. We may also adjust your Account as necessary to correct errors, to process returned and reversed payments, and to handle similar issues.

How We Apply Payments. Payments will be applied in a manner we determine in accordance with applicable law, and the application of payments may change from time to time.

Credit Balances. You may not maintain a credit balance on your Account. If payments cause a credit balance, your Account may be temporarily suspended and subject to further review. We may reject and return to you any payment that creates a credit balance on your Account. Any credit balance we allow will not be available until we confirm that your payment has cleared. You may contact us as provided on your monthly billing statement and request a refund of any available credit balance of $1.00 or more. If you contact us in writing, we will refund your credit balance within 7 business days from our receipt of your written request. If you do not request a refund, we will apply credit balances to future amounts you owe unless a refund is required by law.

Electronic Check Presentment. By sending us a check as payment, you authorize us to use information on your check to make a one-time electronic funds transfer from your account at the financial institution indicated on your check or to process the payment as a one-time electronic funds transfer from your checking or savings account. If we use information from your check to make an electronic funds transfer, funds may be withdrawn from your bank account as soon as the same day we receive payment. If your check is processed electronically, your canceled check will not be returned to you by your financial institution. We will retain an image of your electronically processed check(s) as required by law. If requested prior to the time we are allowed by law to destroy electronically processed checks, we will provide you with a copy of your electronically processed check(s) upon your request.

Billing Statements, Communications and Information About You

Monthly Billing Statements. The statements we send to you will reflect the activity and our Interest Charges, Fees and other charges on your Account during the immediately preceding monthly billing cycle. They will also show your Total Minimum Payment Due and the due date of the current billing cycle. The interest rate or rates that apply to your Account during the statement period will be shown. Some of the information on the statement will be deemed to be correct unless you notify us in accordance with the Section below entitled “Your Billing Rights.”

Description of E-statements. You may elect to have your monthly billing statements and other required disclosures accompanying your monthly billing statements (“E-statements”) for your Account available to you electronically in place of paper disclosures. You may sign up for the E-Statement service or cancel the E-Statement service at any time by logging into your Account at [website]. Your use of the E-Statement service will be subject to the additional terms and conditions presented to you at the time of your enrollment for E-Statements.

Communication with You. We may contact you from time to time regarding your Account. We (and our affiliates, agents and contractors) may contact you in any manner we choose to the extent allowed by applicable law. For example, we may contact you:

(1) by mail, telephone, email, or text message;
(2) by using an automated dialing or similar device (“autodialer”);
(3) at your home and at your place of employment;
(4) on your mobile, wireless or cellular telephone or similar device, which may result in charges to you;
(5) at any time, including weekends and holidays;
(6) with any frequency;
(7) by leaving prerecorded or other messages on your answering machine/service and with others; and
(8) by identifying ourselves, our relationship with us and our purpose for contacting you even if others might hear or read it.

We may monitor or record any conversation or other communication with you. Unless the law states we cannot, we may modify or suppress caller ID and similar services and identify ourselves on these services in any manner we choose. You also agree that we may contact you using phone numbers, addresses and e-mail addresses we obtain from public and nonpublic databases we may lawfully access. Where allowed by law, we also may contact other individuals who may be able to provide updated employment, location, and contact information for you. Some of the legal purposes for calls and messages include: suspected fraud or identity theft; obtaining information; transactions on or servicing of your Account; collecting on your Account; and providing you information about certain products, services and promotions.

Account Alert Service. By agreeing to our [Electronic Communications Agreement (available at www.firstdigitalcard.com)], you expressly agree that we may send you alerts about your Account (each, an “Account Alert”) through email messages, SMS text messages to mobile numbers you provide to us or any other means we may make available to you. You may adjust the type and frequency of our Account Alerts at any time by logging into your Account at [website] or by calling customer service. Receipt of any Account Alert may be delayed, or prevented by factors affecting your Internet connection. You agree to any extensions of time of payment and partial payment before, at, or after maturity. You may at any time pay more than your minimum payment or pay off your entire balance in full without any additional charge for prepayment. No matter how large your payment is in one billing cycle, you will need to make a payment in the following cycle if you have a remaining outstanding balance. You are not authorized to use your available credit to make a payment on your Account and we may refuse such payments in our sole discretion. We may resubmit and electronically collect returned payments. We may also adjust your Account as necessary to correct errors, to process returned and reversed payments, and to handle similar issues.

Your Consent for Calls and/or Text Messages to Your Mobile Phone. When you give us or we obtain your mobile telephone number, you expressly agree that we (and our affiliates, agents and contractors) may contact you at this number using an autodialer and can also leave prerecorded and other messages, including text messages. We may do these things whether we contact you or you contact us. You agree you will be responsible for any fees or charges you incur as a result of incoming calls or text messages from us, from our affiliates or from any third party acting on behalf of us or our affiliates.
Notices. Any notice required to be provided to you under this Agreement shall be given to you at your residence address shown on our records and shall be effective when sent by first class mail, unless otherwise required by Georgia law. You agree to advise us promptly of any change in your address. Any notice from you to us shall be sent to PO Box 85650, Sioux Falls, SD 57118 or to such other address as we may give you and shall be effective when received by us. We may, at our discretion, accept mailing address corrections from the United States Postal Service.

Privacy Policy. The privacy policy for Synovus Bank is provided separately in accordance with applicable law.

Your Account Information. We need current information about you to manage your Account. The information we need includes: (1) your legal name; (2) a valid U.S. mailing address and residential address (if different); (3) your e-mail address; (4) your social security number; (5) your identification number(s); (6) your telephone number(s); and (7) your employment and income information. You are responsible for promptly notifying us when this information changes. We may require you to provide additional documents that are acceptable to us to verify this information or any changes. We maintain the right to restrict or close your Account if your information cannot be verified or if you do not provide additional information as requested.

Credit Information. We are entitled under applicable law, including the Fair Credit Reporting Act, to obtain information about you from a credit reporting agency and we may also verify your credit references and other information that you provide to us. We may obtain updated or additional information about you, including consumer reports, for any legitimate purpose including, but not limited to, the extension of credit to you or the review or collection of your Account. We may provide information about you and your Account to credit reporting agencies and others as provided in our privacy policy. Information we provide might appear on your credit report. This could include negative information if you do not comply with the terms of this Agreement. If you believe that any report we provide to any credit reporting agency about you or your Account report is inaccurate or incomplete, please write us at the address for correspondence listed on your most recent monthly billing statement.

Your Contract With Us

Amendment or Modification. At any time and subject to applicable law, we may change or delete any term of, or add new terms to, this Agreement, including without limitation the Interest Charge, Annual Percentage Rate, Fees, Total Minimum Payment Due amount, and the arbitration provision. Unless prohibited by applicable law, these changed or new terms will apply to any Account balance outstanding on the effective date of the change and to all future balances. When required by applicable law, we will notify you in advance of any changes, deletions or additions. Our notice will tell you when and how the changes will take effect and describe any rights and remedies you have in connection with the changes.

Governing Law. This Agreement and your Account, and any claim, dispute or controversy (whether in contract, tort, or otherwise) at any time arising from or relating to your Account, this Agreement or any transferred balances, are governed by and construed in accordance with applicable federal law and, to the extent not preempted by federal law, by the laws of Georgia (without regard to internal principles of conflict of laws).

Default. We may declare your Account to be in default upon the occurrence of any of the following events:

(a) You fail to make any payment required under the terms of this Agreement when due;
(b) You fail to comply with any of the terms and conditions set forth in this Agreement;
(c) You exceed your credit limit;
(d) You become incapacitated or die;
(e) You provide us with false or misleading information or signatures in any respect;
(f) We obtain information that causes us to believe that you may be unwilling or unable to pay your debts to us on time;
(g) We in good faith believe that the prospect of payment is impaired;
(h) You file for bankruptcy;
(i) You move out of the U.S. or you provide us with a non-U.S. mailing address.

Upon your default, we can suspend or terminate your ability to use your Card or Account, lower your credit limit, increase your Total Minimum Payment Due, demand the return of your Card(s), declare your entire balance immediately due and payable, initiate collection activity, continue to charge you Interest Charges and Fees as long as your balance remain outstanding, and exercise all other rights and remedies provided by law, all without prior notice or demand except as required by law. You promise to pay any collection costs and attorneys’ fees that we incur as a result of your default. Our failure to declare your Account in default does not excuse you from performing all of your obligations under this Agreement, nor shall such failure constitute a waiver of our rights to declare the Account in default and terminate your ability to use the Account and the Card at a later time or upon the occurrence of the same or a different event of default. A negative credit report reflecting on your credit record may be submitted to one or more credit reporting agencies to reflect the terms of your credit obligations.

SUSPENDING OR CLOSING YOUR ACCOUNT

We May Limit or Defer Your Credit. We may limit or defer your use of your Card or Account, credit limit, credit line, credit approval, or we may refuse to allow you to make purchases on your Account, subject to applicable law.

Suspension. We may suspend or defer your use of your Card or Account if any of the following events occur:

(1) You have not used your Card for a Purchase or Cash Advance; and (2) you have not made a payment on your Account after receiving a monthly billing statement.

If you later elect to close your Account and notify us of your election in writing within thirty (30) days or one billing cycle (whichever is less) after an Annual Fee appears on your monthly billing statement, the Annual Fee will be credited to your Account. Except as described in this paragraph, Fees are generally non-refundable. If you elect to cancel an additional Card and notify us of your election in writing within thirty (30) days or one billing cycle (whichever is less) after an Additional Card Fee appears on your monthly billing statement, the Additional Card Fee will be credited to your Account.

SUSPENDING OR CLOSING YOUR ACCOUNT

We May suspend or close your Account: We may close or suspend your Card or Account and require the return of your Card for any reason, including default, without notice to you except as may be required by applicable law. We may terminate your Account if you are or become a non-U.S. resident or a resident of New York or Wisconsin. Sometimes we close accounts based not on your actions or inactions, but on our business needs. If we close your Account, we will not be liable to you for any consequences resulting from closing your Account or suspending your credit privileges.

You May Close Your Account: You may cancel your Account at any time by notifying us by telephone or in writing. If your Account is closed, you are still responsible for any amounts due on the Account pursuant to the terms of this Agreement and the Account will continue to accrue applicable Interest Charges and other Fees and charges until the Account is paid in full.

Refund Disclosure. We will refund your Processing Fee and initial fees (those Fees that are billed at the time of Account opening) if (1) you have not used your Card for a Purchase or Cash Advance; and (2) you have not made a payment on your Account after receiving a monthly billing statement. We will refund any partial payment of the Processing Fee if you do not open your Account. If you later elect to close your Account and notify us of your election in writing within thirty (30) days or one billing cycle (whichever is less) after an Annual Fee appears on your monthly billing statement, the Annual Fee will be credited to your Account. Except as described in this paragraph, Fees are generally non-refundable.

Severability. If any provision of this Agreement, including any portion of the arbitration agreement set forth below, is determined to be invalid or unenforceable under any rule, law, or regulation, the validity or enforceability of any other provision of this Agreement shall not be affected, and in lieu of such invalid or unenforceable provision there shall be added automatically, as part of this Agreement, a provision similar in terms as may be valid and enforceable, as possible. Notwithstanding the foregoing, if a class action litigation or a class-wide arbitration is permitted for any reason, either party may request that the entire Dispute, as defined in the Section entitled “Arbitration” below, be heard by a judge, sitting without a jury, under applicable court rules and procedures.

Attorneys Fees and Costs. Except as may be provided otherwise in this Agreement, you agree to pay all costs incurred by us, our successors or assigns, in collecting unpaid indebtedness or in enforcing this Agreement, including attorneys fees and costs, as well as those costs, expenses and attorneys fees incurred in appellate, bankruptcy and post-judgment proceedings, except to the extent such costs, fees or expenses are prohibited by law.

No Waiver by Us. Subject to applicable law, we reserve the right not to impose part or all of any Fee or other amount imposed
pursuant to this Agreement or not to exercise any of our rights under this Agreement, and should we do so, we will not waive our right to impose such Fee or amount or exercise such right in the future.

Assignment. We may sell, assign or transfer all or any portion of your Account or any balances due under your Account without prior notice or from consent from you. You may not sell, assign or transfer your Card or your Account or any of your obligations under this Agreement. This Agreement will be binding upon and inure to the benefit of, any of your successors or assigns.

Entire Agreement. This Agreement, together with your application, constitutes the final expression of the credit agreement between you and us relating to your Account and superseded may not be contradicted by any prior or contemporaneous oral credit agreement between you and us relating to your Account.

No Warranties. Except as otherwise provided in the Section below entitled “Your Billing Rights”, we are not responsible for any claim you may have regarding the purchases of goods or services made with your Card.

Merchant Refunds. If you are entitled to a refund for goods or services purchased with your Card, you will accept these refunds as credits to your Account. We do not control when a merchant sends us your refund. We will also have a reasonable amount of time after we receive your refund to process it. No Warranties.

How to Contact Us. For general inquiries we can be reached in writing at the address for correspondence listed on your most recent monthly billing statement. You can also reach us by telephone by calling us at the toll-free Customer Service number listed on your most recent monthly billing statement. Payments should be mailed to the address listed for payments on your most recent monthly billing statement. These addresses and our toll-free Customer Service number are also listed on our website at www.firstdigitalcard.com.

Statement of MAPR: Federal law provides important protections to members of the Armed Forces and their dependents relating to extensions of consumer credit. In general, the cost of consumer credit to a member of the Armed Forces and his or her dependent may not exceed an Annual Percentage Rate of 36%. This rate must include, as applicable to the credit transaction or account: (1) the costs associated with credit insurance premiums; (2) fees for ancillary products sold in connection with the credit transaction; (3) any application fee charged (other than certain application fees for specified credit transactions or accounts); and (4) any participation fee charged (other than certain participation fees for a credit card account).

Oral Disclosures: In order to hear important MLA disclosures and payment information, please call us at the toll-free Customer Service number listed on your most recent monthly billing statement and also available on our website at www.firstdigitalcard.com.

Covered Borrowers: If you are a Covered Borrower, as defined under the MLA, 10 U.S.C. § 987, as amended from time to time, (i) the provisions of the ARBITRATION PROVISION below, (ii) any waiver of your right to legal recourse under any state or federal law or (iii) any other provision in the MLA that is not enforceable against you under the MLA, does not apply to you.

Arbitration:

READ THIS ARBITRATION PROVISION. UNLESS YOU ACT PROMPTLY TO REJECT THE ARBITRATION PROVISION BY OPTING OUT IN ACCORDANCE WITH PARAGRAPH b, CAPTIONED “OPT-OUT PROCESS,” THE ARBITRATION PROVISION WILL BE PART OF THIS AGREEMENT AND WILL HAVE A SUBSTANTIAL EFFECT ON YOUR RIGHTS, INCLUDING YOUR RIGHT TO BRING OR PARTICIPATE IN A CLASS ACTION, IN THE EVENT OF A DISPUTE.

a. General: This Arbitration Provision describes when and how a Claim (as defined below) may be arbitrated. Arbitration is a method of resolving disputes in front of one or more neutral persons, instead of having a trial in court in front of a judge and/or jury. It can be a quicker and simpler way to resolve disputes. Arbitration proceedings are private and less formal than court proceedings. Each party to the dispute has the opportunity to present all evidence to the arbitrator. The arbitrator will issue a final and binding decision resolving the dispute(s), which may be enforced as a court judgment. A court rarely overturns an arbitrator’s decision. This Rate must not be applied to the following: (a) transactions for loans secured by real property; (b) secured credit card transactions; (c) transactions for home equity lines of credit; (d) transactions for any consumer financial product or service (other than certain participation fees for a credit card account).

b. Opt-Out Process. If you do not want this Arbitration Provision to apply, you may reject it by mailing us a written opt-out notice which contains your Account number, your name and address and a signed statement that you opt out of the Arbitration Provision of this Agreement. The opt-out notice must be sent to us by mail at PO Box 85650, Sioux Falls, SD 57118. (You should retain a copy of your opt-out notice and evidence of mailing or delivery.) An opt-out notice is only effective if it is signed by you and if we receive it within thirty (30) days after the date we delivered this Agreement to you. Indicating your desire to opt-out of this Arbitration Provision in any manner other than as provided above is insufficient notice. However, your decision to opt-out of this Arbitration Provision will not have any other effect on this Agreement and will not affect any other arbitration agreement between you and us, which will remain in full force and effect. If you do not reject this Arbitration Provision, it will be effective as of the date you were approved for an Account.

c. What Claims Are Covered: “Claim” means any claim, dispute or controversy between you and us that in any way arises from or relates to your Account, including disputes arising from actions or omissions on or prior to the date of this Agreement. “Claim” includes disputes based on or related to this Agreement, or Initial Claims. It includes disputes based upon contract, negligence, fraud and other intentional torts, constitution, statute, regulation, ordinance, common law and equity (including any claim for injunctive or declaratory relief). Despite the foregoing, “Claim” does not include any individual claim or action brought by you in small claims court or your state’s equivalent court, unless such action is transferred, removed, or appealed to a different court. In addition, except as set forth in the immediately following sentence, “Claim” does not include disputes about the validity, enforceability, coverage or scope of this Arbitration Provision or any part thereof (including, without limitation, the prohibition against class proceedings, private attorney general proceedings and/or multiple-party proceedings described in paragraph g, captioned “Prohibition Against Certain Proceedings” (the “Class Action Waiver”), or the last sentence of paragraph m, captioned “Severability”); all such disputes are for a court and not an arbitrator to decide. However, any argument that concerns the validity or enforceability of this Agreement as a whole is for the arbitrator, not a court, to decide.

d. Starting or Electing to Require Arbitration: Either you or we may start an arbitration of any Claim or require any Claim to be arbitrated. Arbitration is started by initiating an arbitration or required by giving written notice to the other party requiring arbitration. This must be done before (i) or after a lawsuit has been started over the Claim that you may address any Claim brought in the lawsuit, provided that a party may not pursue a Claim in a lawsuit and then seek to arbitrate that same Claim unless the other party has asserted another Claim in the lawsuit or an arbitration. The notice may be in the form of a motion or petition to compel arbitration. Arbitration of a Claim must comply with this Arbitration Provision and, to the extent not inconsistent or in conflict with this Arbitration Provision, the applicable rules of the arbitration Administrator.

e. Choosing the Administrator: “Administrator” means the American Arbitration Association (“AAA”), 1633 Broadway, 10th Floor, New York, NY 10019, www.adr.org; JAMS, 1920 Main St. at Gillette Ave., Suite 300, Irvine, CA 92614, www.jamsadr.com, or any other company selected by mutual agreement of the parties. If AAA and JAMS cannot or will not
If you believe you may be entitled to reimbursement for the amount in question, please give us the following information:

1. Name and address of the person who believes that there is an error.
2. Description of the error.
3. Dollar amount of the suspected error.

When we receive your letter, we must do two things:

1. Correct any error(s) we made and send you the correct amount.
2. Send you the amount you say we owe you, if you did not owe us money on your most recent statement.

We will send you a statement explaining what we have done.

If you provide us with a clearly written statement, we must investigate the matter and promptly correct any error(s) we find.

You must notify us of any potential errors and you may have to pay the amount in question. If you do not notify us, you may not later contest the amount that the error may have cost you.

What To Do If You Find A Mistake On Your Monthly Billing Statement

When we receive your letter, we must do two things:

1. Correct any error(s) we made and send you the correct amount.
2. Send you the amount you say we owe you, if you did not owe us money on your most recent statement.

We will send you a statement explaining what we have done.

If you provide us with a clearly written statement, we must investigate the matter and promptly correct any error(s) we find.

You must notify us of any potential errors and you may have to pay the amount in question. If you do not notify us, you may not later contest the amount that the error may have cost you.

When we receive your letter, we must do two things:

1. Correct any error(s) we made and send you the correct amount.
2. Send you the amount you say we owe you, if you did not owe us money on your most recent statement.

We will send you a statement explaining what we have done.

If you provide us with a clearly written statement, we must investigate the matter and promptly correct any error(s) we find.

You must notify us of any potential errors and you may have to pay the amount in question. If you do not notify us, you may not later contest the amount that the error may have cost you.
1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.

2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct. While we investigate whether or not there has been an error:
   • We cannot try to collect the amount in question, or report you as delinquent on that amount.
   • The charge in question may remain on your billing statement, and we may continue to charge you interest on that amount.
   • While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
   • We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:
   • If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
   • If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable Interest Charges and Fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us. If we do not follow all of the rules above, you do not have to pay the first $50.00 of the amount you question even if your bill is correct.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $50.00. (*Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

2. You must have used your Card for the Purchase. Purchases made with Cash Advances from an ATM or with a check that accesses your Account do not qualify.

3. You must not yet have fully paid for the Purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at:

First Digital Card
PO Box 85650
Sioux Falls SD 57118

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

State Disclosures

California Residents: A married applicant may apply for a separate Account. As required by law, you are hereby notified that a negative credit reporting reflecting on your credit record may be submitted to a Consumer Reporting Agency if you fail to fulfill the terms of your credit obligations. After credit approval, each applicant shall have the right to use the Account up to the limit of the Account.

California and Nevada Residents: Pursuant to this Agreement, interest is compounded on unpaid amounts.

Delaware Residents: Service charges not in excess of those permitted by law will be charged on the outstanding balances from month to month.

Maryland Residents: Finance Charges will be imposed in amounts or at rates not in excess of those permitted by law. You have the right under Section 12-510 of the Commercial Law Code to receive an answer to a written inquiry concerning the status of your Account.

New Jersey Residents: Because certain provisions of this Agreement are subject to applicable law, they may be void, unenforceable or inapplicable in some jurisdictions. None of these provisions, except for clause (g) in the paragraph labeled "Default" under the section above labeled "Your Contract With Us", however, is void, unenforceable or inapplicable in New Jersey.

New York and Vermont Residents: We may obtain a consumer report for any legitimate purpose in connection with your Account or your application, including but not limited to reviewing, modifying, renewing and collecting on your Account. Upon your request, we will inform you of the names and addresses of any Consumer Reporting Agencies that have furnished the reports. New York residents may contact the New York State Department of Financial Services (1-877-226-5697) to obtain a comparative list of credit card rates, fees and grace periods.

Ohio Residents: The Ohio laws against discrimination require that all creditors make credit equally available to all credit worthy customers, and that Consumer Reporting Agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administers compliance with this law.

Married Wisconsin Residents: No provision of any marital property agreement, unilateral statement, or court order applying to marital property will adversely affect a creditor’s interests unless prior to the time credit is granted, the creditor is furnished with a copy of the agreement, statement, or court order, or has actual knowledge of that provision.

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